
from	Sport Service
tel	+ 41 58 666 4797
fax	+ 41 58 666 4647
e-mail	sport@usi.ch
web	www.usi.ch

Regulations of the Games

All group or individual sports disciplines conducted by the team of the Sport Service are considered games. Specifically for the academic year 2023/2024, the following activities are considered games: Futsal/Football, Volleyball, Agonistic Volleyball, Basketball, Badminton, Tennis table, Martial arts (Aikido, Karate, Taijiquan).

The scheduling of games follows the academic calendar, and activities are offered only during periods designated for university classes.

Autumn Semester: from 18/09/2023 to 22/12/2023

Spring Semester: from 19/02/2024 to 31/05/2024

Activities offered at the **SME Viganello, Elementary School Molino Nuovo and High School Lugano 1** locations will follow the school calendar and appointments will be suspended on the following dates:

October 28 to November 5, 2023 (Autumn vacations)

Friday, December 8, 2023 (Immaculate Conception)

March 29 to April 7, 2024 (Easter holidays)

Wednesday, May 1, 2024 (Labour Day)

Thursday, May 9, 2024 (Ascension Day)

Monday, May 20, 2024 (Whit Monday)

Thursday, May 30, 2024 (Corpus Domini)

The Sport Service reserves the right to any changes and/or additions during the above-mentioned periods.

1. Management of the Games and booking procedure

- It is possible to preview the game schedule up to a maximum of two weeks.
- Only those who have properly reserved their seats through the dedicated platform can enter the games.
- At the discretion of the instructor, if there are vacancies at the time of the start of the appointment, additional participants may be accommodated.
- The desired game can be booked **up to 30 minutes** before the start of the game.
- Cancellation via the MyWellness App can be made **up to 24 hours** before the game. Beyond the allowed deadline only cancellations communicated via email to sport@usi.ch will be accepted and exempt from the penalty.
- With each absence without the correct procedure, a penalty is assigned to the user on the personal MyWellness profile. On the fourth penalty, you receive a suspension of your account in the reservation of classes and games for the duration of 30 days.
- The subscriber has the option of maintaining up to four "active" reservations in biweekly programming. Reservations to classes yet to be held are considered active reservations. Once an appointment is completed, one has the option to further reserve a class in the schedule.
- The Sport Service reserves the right to temporarily suspend or cancel activities that do not reach a minimum number of participants to allow the game to be played.

2. Terms of sale and subscription suspension

To participate in the Games you have the option of purchasing one of three different products:

- 1) **“Classes & Games” Subscription** (with a duration of 3, 6, 9, 12 months) that allows participation in all group activities conducted by the Sport Service (excluding outdoor, nautical and winter courses) at the Lugano and Mendrisio campuses.
- 2) **“Games” Subscription** which allows participation in the activities: Futsal/Football, Volleyball, Volleyball Agonistic, Basketball, Badminton, Tennis table, Martial arts offered in Lugano and Mendrisio. Please note that this subscription is valid only in the current semester at the time of purchase.
- 3) **Single Game Subscription**. Please note that the single activity subscription is valid only in the current semester at the time of purchase. In case of purchase outside the semesters, the subscription will be valid for the following semester.

Further details are available on www.sport.usi.ch.

- By taking out a subscription, the user declares that he/she is in a physical condition and health suitable for the practice of physical activity.
- **Illness/Injury Suspensions:** subscriptions subscribed that must be discontinued for reasons of illness, injury, pregnancy may be suspended for the duration described on the medical certificate. In the absence of certificates, suspension requests will not be considered.
- **Suspension for curricular reasons:** any interruptions due to education such as mobile trips may be granted upon presentation of official documents. Such cases will be evaluated individually by the Sport Service.
- Refund of a season ticket is only possible within 7 days from the date of purchase. Any requests after the defined period will be evaluated individually by the Sport Service.

3. Disclaimer and standards of behavior

- After the start of classes, access to the class space is prohibited unless authorized by the instructor.
- The Sport Service disclaims any responsibility for physical damage or injury originating from use of the equipment or infrastructure made available to users.
- The instructors of the Sport Service may decide not to welcome to the activity's persons deemed unfit for practice.
- For all activities, insurance coverage is the responsibility of the individual participants.
- Users are expected to maintain a proper demeanor and language while respecting the rules of hygiene and politeness. Shouting or shouting that may disturb other users present is prohibited. The Sport Service reserves the right to take action when deemed necessary.
- The user agrees to maintain behavior in accordance with the canons of politeness, respectful of other members and staff working in the facility. It is forbidden to introduce any kind of animal, smoke, consume alcohol or use or introduce narcotics or doping products or promote their use.
- Please respect the privacy of other people: no photography or filming is allowed without the consent of the people involved.